



Morgan Fire Protection
MARLOWE Critical Services

14-16 Hillgrove Business Park
Nazeing Road
Nazeing, Essex
ENg 2HB

t. 01992 893498

w. morganfire.co.uk

e. serviceandsales@morganfire.co.uk

1st May 2023

Dear Customer

RE: WELCOME TO MORGAN FIRE PROTECTION

Following the previous communications from Island Fire Protection notifying you of the integration of Island Fire Protection Limited (02594715) into Morgan Fire Protection Limited (02002176), we would like to welcome you as a customer of Morgan Fire Protection.

As previously stated, our obligations under your existing agreements remain unaffected by the integration and Morgan Fire Protection commit to ensuring all our existing contractual obligations continue to be met.

What are the benefits to you?

By uniting the capabilities and resources of Island Fire Protection and Morgan Fire Protection as a consolidated entity, our customers will benefit from a more extensive range of capabilities and services across the range of sectors in which we operate.

Our customers will also have access to a wider team of engineering resource, allowing us to provide an enhanced service resulting in improved customer care.

What happens next?

You will soon see that Service Engineers wearing Morgan Fire Protection branding will be arriving at your site to carry out work and documentation received will also be branded Morgan Fire Protection, including:

Quotations ID Cards, Uniform and Livery

Engineers Dockets Health and Safety Documentation (RAMS)

Invoices

Please note that the update of our vehicle livery, will be gradual and our engineers may attend your site in an Island Fire branded vehicle. However, to assure you of their identity, their photographic ID cards will be branded Morgan Fire Protection.

Effective from 1st May 2023, our email addresses URL has migrated to @morganfire.co.uk and our website has migrated to www.morganfire.co.uk in addition to updating our social media accounts and online directories.

Please be aware that all current email addresses will be automatically redirected to ensure no communication is lost and our existing telephone number diverted.

Our standard Terms & Conditions of Sale have also been updated and can be accessed via our website at <https://www.morganfire.co.uk/terms-conditions/>

Updating our records

In order for us to communicate with our customers effectively, and to reduce paper consumption, we kindly request that you go to our website and complete the online form with your most up to date contact information so we can

Morgan Fire Protection Limited

Registered Office: 20 Grosvenor Place, London, SW1X 7HN

Registered in England & Wales

Company Registration No. 02002176

VAT No. GB440047000



Cert no. 10844 Cert no. 10844

send correspondence, invoices and electronic service dockets and certificates by email wherever possible. The form can be accessed via <https://www.morganfire.co.uk/update-my-details/>

Updating your records

If you have not already updated your records, please do so as soon as possible. These details are effective from 1st May 2023.

Please ensure that this notification is distributed to the relevant teams and individuals within your organisation.

Company Name:	Morgan Fire Protection Limited
Company Registration No:	02002176
VAT Registration No:	GB440047000
Registered Office:	20 Grosvenor Place, London, SW1X 7HN
Telephone:	0800 294 6726
Email:	servicedesk@morganfire.co.uk
Website:	www.morganfire.co.uk

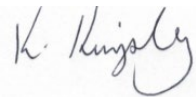
Contacting Our Team

Please feel free to contact us at any time on 0800 294 6726 or email the relevant department using the following addresses:

General enquiries:	servicedesk@morganfire.co.uk
Customer service enquiries:	customerservice@morganfire.co.uk
Accounts department:	accounts@morganfire.co.uk

This new chapter is an exciting step for our business and customers and I wish to take this opportunity to thank you for your continued custom. I look forward to continuing our valued relationship and exploring the new opportunities available to us all.

Yours faithfully



Keith Kingsley

Managing Director

If you have any questions, or require any additional information, please do not hesitate to contact our Integration Team via integration@island-fire.co.uk