

S & H Fire Protection Ltd

5 The Coltings
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E: info@sandhfireprotection.co.uk

21st November 2024

Dear Customer

RE: NOTIFICATION OF CHANGE TO S & H FIRE PROTECTION LIMITED LEGAL ENTITY

As a valued customer, I am writing to inform you that Morgan Fire Protection has acquired the customer accounts from S & H Fire Protection and I will be retiring from the business.

This letter informs you of the intention to assign all parties' future contractual obligations from S & H Fire Protection Limited to Morgan Fire Protection Limited from the **1st of December 2024**.

Who is Morgan Fire Protection?

Established in 1986, Morgan Fire Protection has proven itself as a market-leading fire protection services provider of choice serving customers across the UK and I have worked closely with them for many years. I chose Morgan Fire to transfer my much valued customers to because of their high levels of customer service over many years and their personal approach to doing business.

The range of solutions Morgan Fire Protection provides is complementary to S & H Fire Protection's existing fire life safety service offering and customers will benefit from a more extensive range of services and have access to a wider team of engineering resource.

What will remain the same?

Agreed response times and pricing mechanisms remain unaffected by this assignment of contracts.

Insurance cover will be provided by the enhanced Marlowe Fire & Security Group Policy including Public Liability, Products Liability, Employers Liability.

Current certification and leading industry memberships will be novated, complementary to the existing certification held by Morgan Fire Protection.

What is going to change?

From the **1st of December 2024** all future company communications will be branded Morgan Fire Protection. Examples of the types of documents that will be branded as Morgan Fire Protection include:

- Quotations
- Engineers Dockets
- Invoices
- ID Cards, Uniform and Livery
- Health and Safety Documentation (RAMS)

In addition, from the **1st of December 2024**, the email address will be migrating to @morganfire.co.uk and our website will migrate to www.morganfire.co.uk.

Please be aware that the current info@sandhfireprotection.co.uk email address will be automatically redirected to ensure no communication is lost and our existing telephone number will be forwarded.

You will start to receive communications from Morgan Fire's primary email address which is servicedesk@morganfire.co.uk

Updating your records

In order to support the process, I would like to confirm to you our company details. Please ensure that this notification is distributed to the relevant individuals within your organisation and your records are updated for the **1st of December 2024** when all future Purchase Orders (where appropriate) should be issued to Morgan Fire Protection.

Company Details

Company Name:	Morgan Fire Protection Limited
Company Registration No:	02002176
VAT Registration No:	GB440047000
Registered Office:	20 Grosvenor Place, London, SW1X 7HN
Telephone:	0800 294 6726
Email:	servicedesk@morganfire.co.uk
Website:	www.morganfire.co.uk

Updating our records

In order to communicate with customers effectively, and reduce paper consumption, Morgan Fire will send correspondence, invoices, electronic service dockets and certificates by email wherever possible.

Please visit the Morgan Fire website and complete the online form with your most up to date contact information. The form can be accessed via <https://www.morganfire.co.uk/update-my-details-2024/>

No further action is required from you at this time and further updates will be provided to you throughout the process.

This new chapter is an exciting step for both the business and its customers and I wish to take this opportunity to thank you for your business over the years and your continued custom in the future. I have enjoyed our business relationship and appreciate the trust that you put into the company.

Yours faithfully



Jim Harrington
Managing Director

Morgan Fire Protection's standard Terms & Conditions of Sale can be accessed via the website: <https://www.morganfire.co.uk/terms-conditions/>

If we do not hear from you, you will be deemed to have accepted the information contained within this communication.

If you have any questions, or require any additional information, please do not hesitate to contact our Integration Team via integration@morganfire.co.uk